ACOI 2021

Doing What's Right When No One Is Looking

Ethical Dilemmas in Clinical Practice

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Disclosures and Conflicts

NEITHER PRESENTER HAS ANYTHING TO DISCLOSE
NEITHER PRESENTER HAS ANY CONFLICTS



OBJECTIVES

- 1. UNDERSTAND THE ISSUES INVOLVING A PATIENT'S FAMILY MEMBER DIVERTING PAIN MEDICATIONS
- 2. UNDERSTAND LAWS REGULATING USE OF CONTROLLED SUBSTANCES FOR PAIN
- 3. DEVELOP STRATEGIES FOR ADDRESSING UNPROFESSIONAL AND UNETHICAL BEHAVIORS IN COLLEAGUES & PHARMACEUTICAL REPRESENTATIVES
- 4. APPRECIATE PATIENT CONFIDENTIALITY, SECURITY OF MEDICAL RECORDS & FIDUCIARY DUTY OF PHYSICIANS
- 5. UNDERSTAND WHAT MAKES A THREAT CREDIBLE AND WHAT IS THE DUTY TO REPORT

Ethical Dilemmas in Clinical Practice

- In each of the vignettes, participants are asked to:
 - identify ethical, legal, healthcare or professional behaviors
 - decide whether they were appropriate or inappropriate &
 - discuss any other issues

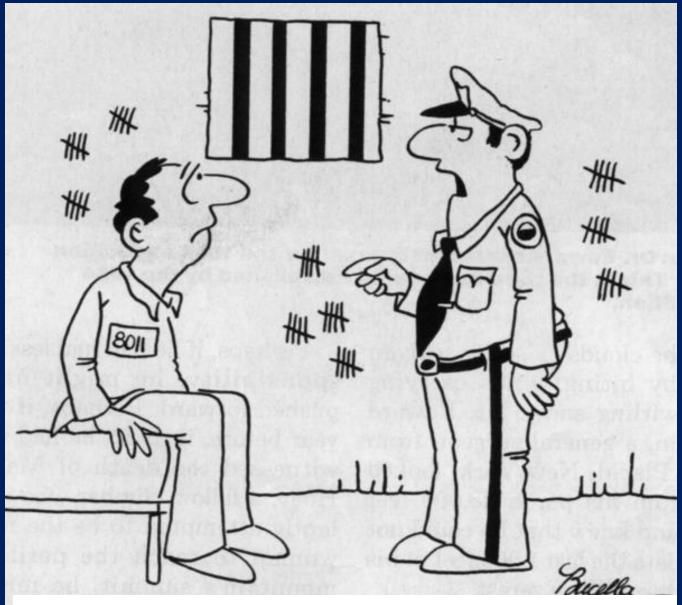


Phone Messages



Leaving Phone Messages

- 1. Breach of Confidentiality?
- 2. Violation of HIPAA?
- 3. Type of authorization permissible?
- 4. Under what circumstances could/should you leave phone messages?
- 5. Circumstances where such communication should not occur?
- 6. Pharmacists?



Your lawyer will be in in a minute. Unfortunately for you, he's coming to share your cell!

Surgical Dilemma





Impaired Physician

- Is the physician impaired?
- Could it be due to substance abuse?
- Duty to report?
 - To whom?
 - Report what?
- Liability for not reporting?

Diversion of Controlled Substance





Diversion of Controlled Substance

- Standard of Care in treating patient?
- Duty to report to law enforcement?
 - What to report?
 - Risk of not reporting?
- Because this involves an elderly patient, are their other considerations?
 - Duty to report?
 - Breach of patient confidentiality?

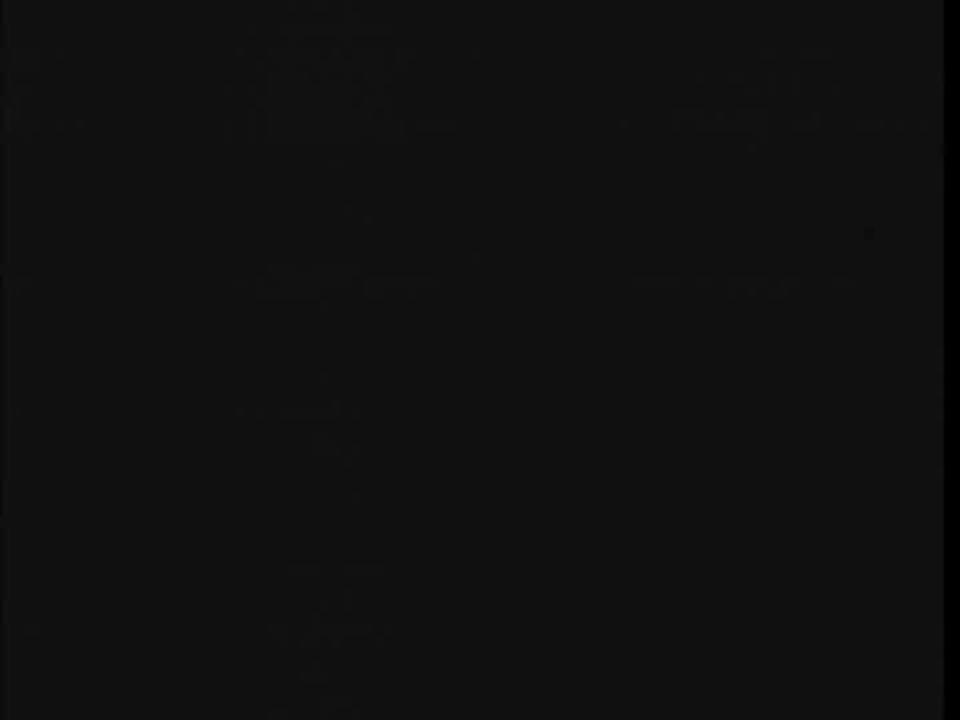


Confidentiality

- Security of medical records
- Patient-Physician confidentiality privilege
- Medical records "must be true, accurate, complete and legible"
- Fiduciary duty of physician

Threatening Behavior





Threatening Spouse

- 1. What makes a threat credible?
- 2. Duty to report?
 - a. To whom?
 - b. Urgency?
- 3. Liability for reporting?
- 4. Liability for not reporting?



Bad Dog!

Pharm Representatives

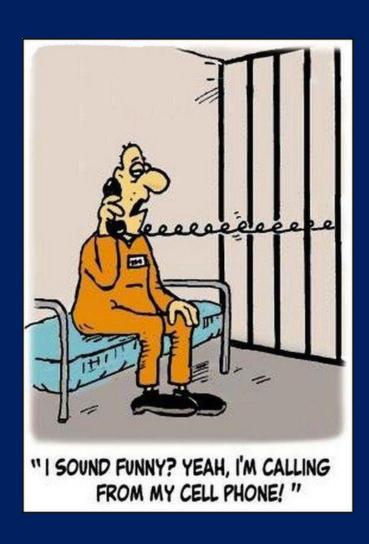




Motivated Pharm Rep

- Make any difference whether medication was controlled substance or not?
- Federal laws implicated
- State laws implicated
- Ethical issues implicated
- How should this be addressed?

Inappropriate Behavior



Inappropriate or Impaired

- Is the behavior inappropriate?
- Does the location matter?
- Should something be done; and if so, what?
- Are there liability implications?

It's Just a Lump!



It's Just a Lump!

- What is (are) the issue(s) in this case?
- As the patient's advocate should not the physician comply with her request?
- What other options are possible to resolve this issue?

Telemedicine Gone Awry





Now inhale deeply Mrs. Saunders

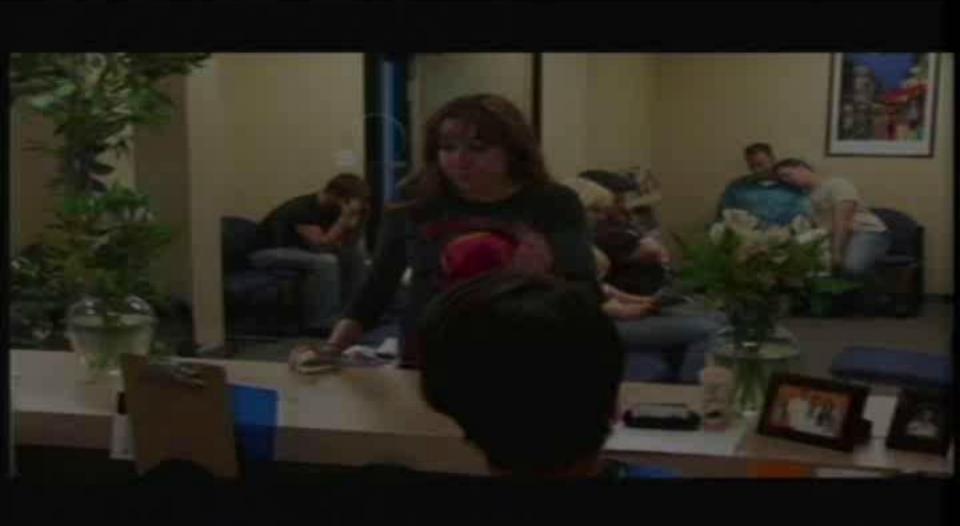
Telemedicine Gone Awry



Telemedicine Gone Awry

- What went wrong with this interaction?
- Was "standard of care" met by the healthcare provider?
- Did the patient mislead the healthcare provider?
- What could have made this interaction a more appropriate use of telemedicine?

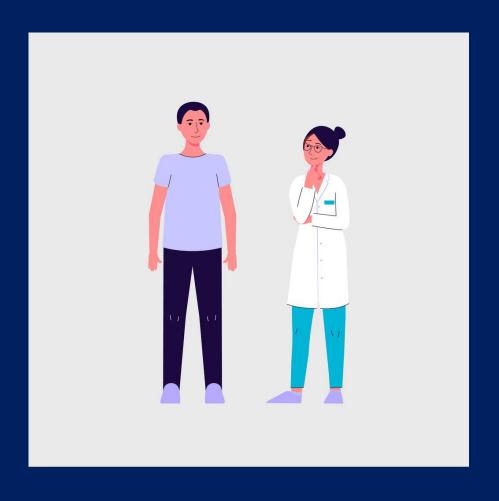




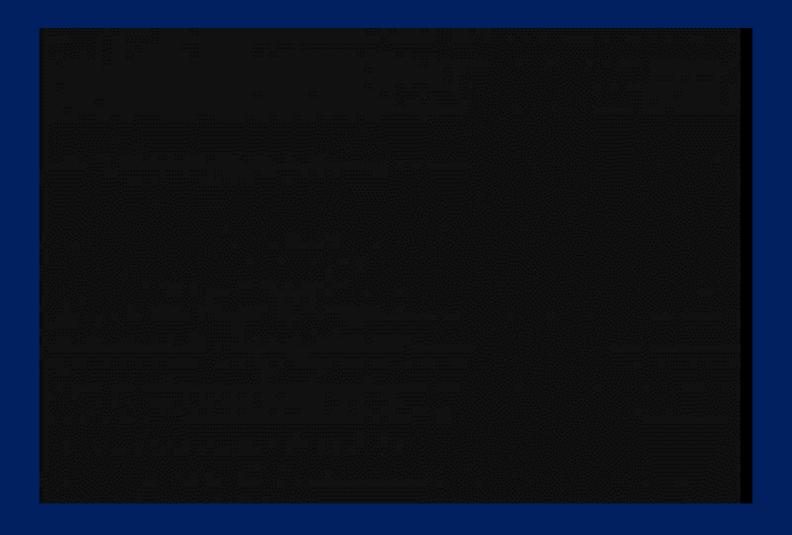
ACA Medicaid Clinic of the future?

- Any difference if the last patient with migraine was given Rx for Opiates?
- Adequacy of history and physical?
- Is this different from telemedicine?

Observation or "checking him out"?



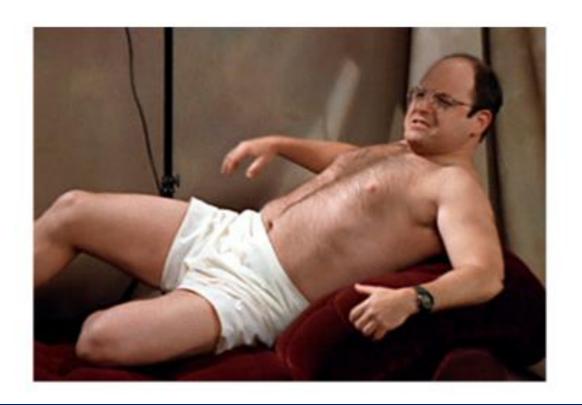
When Familiarity Goes Too Far!



When Familiarity Goes Too Far!

- Was the kiss the 1st indication of a potential problem?
- Once the patient kissed the physician, what could/should have been done?
- What could have prevented the obvious inappropriate issues in this patient interaction?

The Seductive Patient



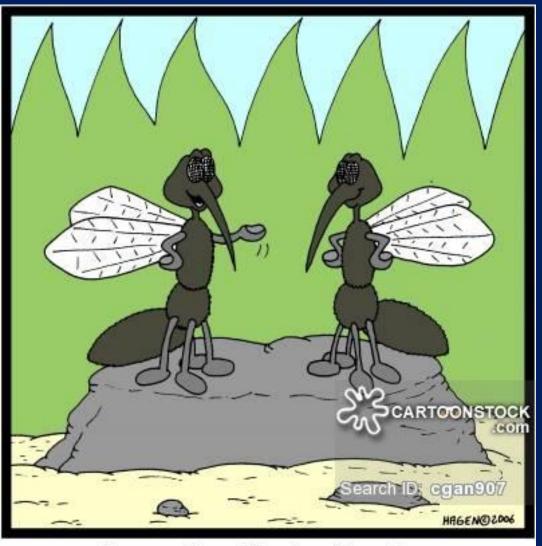
The Seductive Patient



The Seductive Patient

- At what point should the physician have made a change in his interaction with the patient?
- What could/should have been done to address the potential issue?
- Who has the responsibility for limiting such patient interactions?

Autonomy Trumps Transfusion?



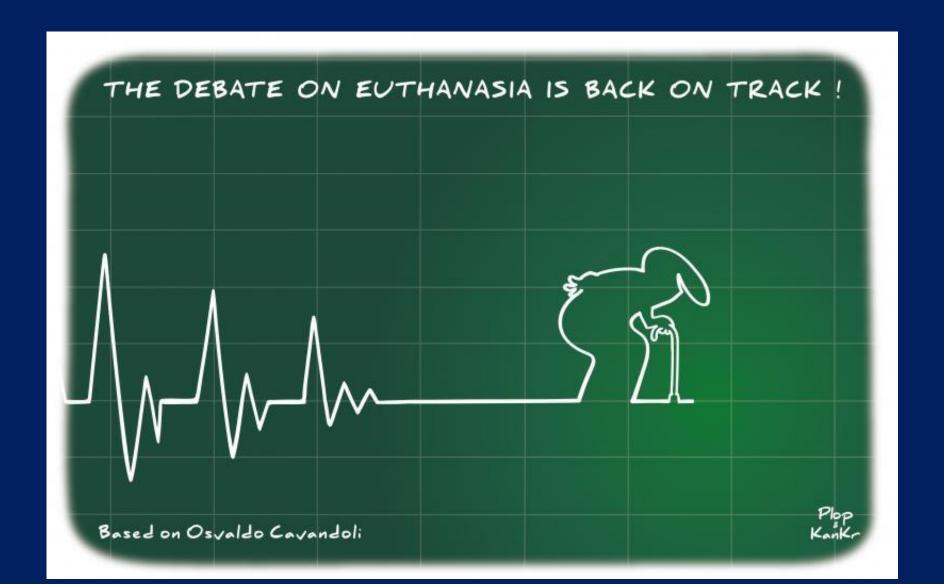
I agree O-positive is rather nice, but my favourite by far is AB-negative...

Autonomy Trumps Transfusion?

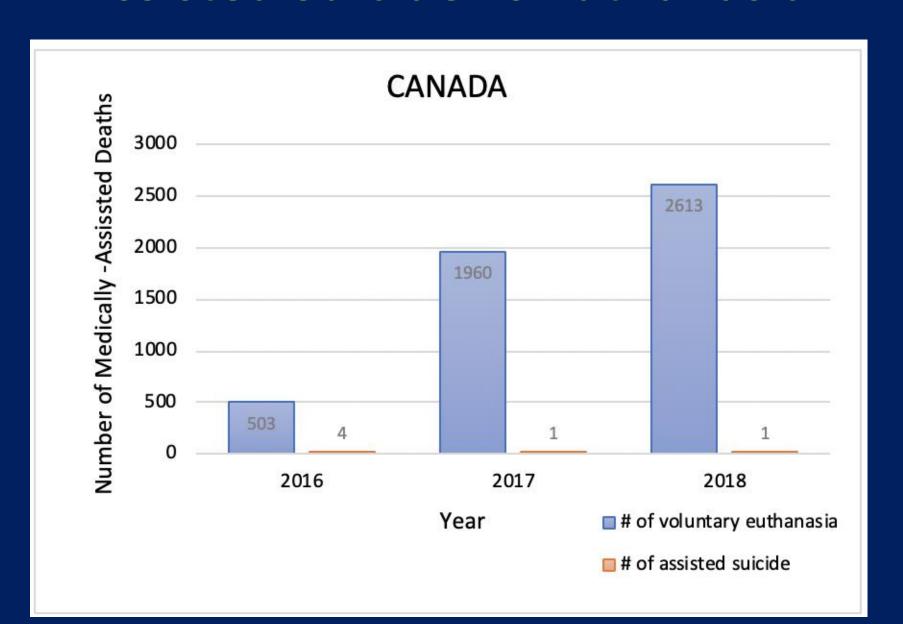


Autonomy Trumps Transfusion?

- The compelling issue here?
- Whose responsibility to discuss the issue?
- Is autonomy absolute?
- Is her marital status relevant?







What is the difference practically?

- What is the difference legally?
 - The Jack Kevorkian MD experience
 - General requirements

Why this disparity?

Thank God He Stopped Talking!!!



THE END

