

DISCLOSURES

• No conflicts of interest to disclose

OBJECTIVES

By the conclusion of this lecture, the participants will be able to:

- Describe the four basic precepts of medical ethics
- Apply basic medical ethical principles in everyday practice
- Apply basic professional ethics standards to everyday practice

SOME THOUGHTS AS WE BEGIN

"Have the courage to say no. Have the courage to face the truth. Do the right thing because it is right. These are the magic keys to living your life with integrity."

W. Clement Stone

"The power to make a choice goes with the duty of accepting the responsibility of the outcome of the choice."

Michael Eneyo

"It is the greatest good to the greatest number of people which is the measure of right and wrong."

Jeremy Bentham

DEFINITIONS

- Ethics
 - Moral principles that govern a person's behavior or the conducting of an activity
- Morals
 - A person's standard of behavior or beliefs concerning what is and what is not acceptable for them to do
- Mores
 - The essential of characteristic customs and conventions of a community

MORE DEFINITIONS

- Professional
 - Relating to or belonging to a profession
- Profession
 - A paid occupation, especially one that involves prolonged training and a formal qualification

CHARACTERISTICS OF A PROFESSION

- Arises when a trade or occupation transforms itself through the development of:
 - Formal educational qualifications
 - Apprenticeship
 - Examinations
 - Regulatory bodies
- Bound by an ethical code

PRINCIPLE

- Medical ethics are a core component of the allopathic / osteopathic professions
- We are obligated to self regulate guided by the mores of our community and our ethical code to ensure moral behavior
- The <u>ethical application</u> of our moral code may be variable depending on the individual circumstances and the relevant societal mores.

PRINCIPLE IN ACTION

- Is it ALWAYS ethical to intervene surgically?
- Is it ALWAYS ethical to perform CPR?
- Is it ALWAYS ethical to provide blood products?
- Is it NEVER ethical to recommend an unproven treatment?

ETHICAL PRINCIPLES

- Autonomy
- Benevolence
- Non-Malfeasance
- Justice



- The ability of an individual to consent or refuse to undergo a treatment recommended.
- Physicians are required to seek consent from a patient unless a patient is unable to consent due to internal or external reasons.

CAPACITY VS. COMPETENCY

CAPACITY

- Contextual
- Full, limited or absent
- Determined by a practitioner
- Can vary or be stable

COMPETENCY

- Legal ability to participate in a contract
- Present or absent
- Usually determined by a court

DETERMINING CAPACITY

- Communicate a choice
- Demonstrate understanding of relevant information
- Demonstrate an appreciation of the situation and its consequences
- Demonstrate reasoning

- CAPACITY IS UNRELATED TO ORIENTATION
- Capacity cannot be determined adequately based solely on yes / no responses

Applebaum, P.S. (2007) Assessment of patients' competence to consent to treatment. New England Journal of Medicine. 357, 1834-1840.

"PARTIAL" CAPACITY

- Patients can participate in decisions that they have capacity for
- May not be able to make a decision about a high risk surgical procedure
- May be able to make a decision about other care preferences
- In some circumstances risk managers may allow for incapacitated patients to refuse certain care

EXAMPLES OF PARTIAL CAPACITY

- Teenagers
- Patients with mild to moderate dementia
- Adults with limited cognitive delays or regression

CAUTION

- Some of the following things may lead to poor interpretation of capacity:
 - Language or cultural barriers
 - Sensory impairment (the patient's not yours!)

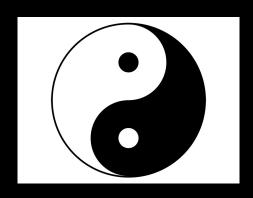
"MINOR" EXCEPTIONS

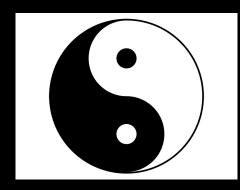
- Reproductive care
- Care of the child of a minor
- HIV and STI testing

• State laws may vary – know when this is appropriate for your patients

Non-Malfeasance

BENEVOLENCE





WHAT IS BENEFIT?

- Feel better
- Get Better
- Improved quality of life
- Prolong functional survival

BALANCING RISK OF HARM AND BENEFIT



JUSTICE 102116

COMMON EXAMPLES OF JUSTICE

- ED Triage
- UNOS
- Level of Care (ICU vs. IMCU vs. Telemetry)



PROFESSIONAL ETHICS



EVERYTHING YOU DO...

- Reflects on you
- Reflects on me
- Reflects on US

ETHICAL PITFALLS

- Business practices
 - Pill mills, WFA, Stark
- Criminal actions
 - Drugs, DUI/BUI, Non-violent or violent crime
- Inappropriate relationships
 - Patients, Staff, Minors...

MAURICE J. WOLIN, M.D.



DR. WOLIN WAS...

- A graduate of SUNY/Buffalo
- A prestigious oncologist for 30 years
- A researcher
- A UCLA professor
- A consultant

THIS IS WHEN HE MET CHRIS HANSEN



CAUGHT

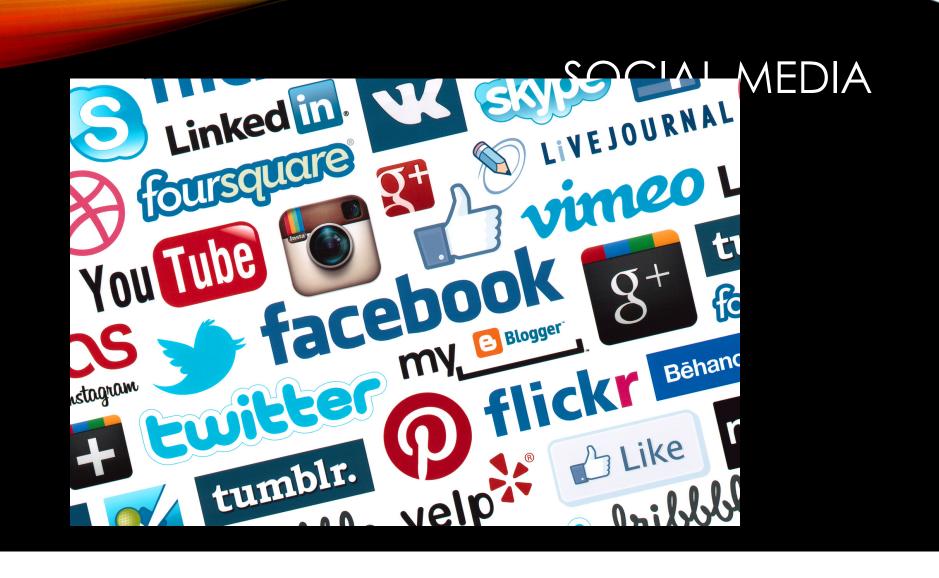
• Chatting online with and driving to meet a "13-year-old"

CONSEQUENCES

- Immediate suspension of his license
- Plea of No Contest resulted in 2 months of home confinement and probation
- License subsequently revoked due to felony conviction

OTHER RELATIONSHIPS

- With patients be careful with...
 - Outside business relationships
 - Unaccompanied exams
 - Social relationships
 - SEXUAL RELATIONSHIPS ARE NEVER ACCEPTABLE



PICTURES







January 28 at 7:19pm via mobile - (4)

So I have a patient who has chosen to either no-show or be late (sometimes hours) for all of her prenatal visits, ultrasounds, and NSTs. She is now 3 hours late for her induction. May I show up late to her delivery?

Share

7 people like this.



I'm surprise u see a patient that late. I came 30 min to my Gyne once and they made me reschedule, even though I once waited 2 hrs to be seen by this dr.





If it's elective, it'd be canceled!





I agree with Dr Cancel the induction.

lanuary 28 at 7:40pm



here is the explanation why I have put up with it/ not cancelled induction: prior stillbirth.

January 28 at 7:41pm via mobile



I thought of that after I hit send. I do not understand some people. I try to be at least minutes and bring a book , magazine and Kindle so the time waiting does not seem so long.

January 28 at 7:44pm



That should have been minutes early.

January 28 at 7:46pm



Maybe she's hitting up the bar for her last drink?

January 28 at 9:11pm via mobile - 1



love being early to my o.b. appointments! It's more time for me to read, or sleep, or relax!!!

@ Faces lottuary 28 at 9:27pm - 1

POSTS



January 28 at 7:19pm via mobile - A

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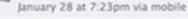
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POSTS

REPLIES



I just want say the lack of professionalism by Dr. Amy is beyond words at this point. She should not be allowed to work with patients if she callously talks about them on her own facebook page. While she does not name patients on her page she gives personal information about patients which could identify who she is talking about. I hope the hospital takes swift action against this doctor and all the other doctors who joked about the patients she was referring to. As a woman who has had a full term still birth if I found out my doctor was posting that information on her page and other doctors were joking about it I would go straight to the top of hospital leadership to ensure this doctor was fired. It is appalling that you would employ someone like this on your staff.

Facebook

SOME GOOD GUIDANCE...

- Patient's don't make good online friends
- Don't EVER discuss work
- Be careful what you post and what you allow others to post for you / about you
- Consider separating personal and professional accounts

YOUR RECORDS

- COMPLETE and ACCURATE.
- "Shadow charting" is a recipe for disaster.
- In EMR, everything you do is recorded in perpetuity.
- Patients have a right to review or receive a COPY of everything in the records. Maintaining the records accurately is YOUR responsibility – even if you do not own them.

TREATING YOUR FAMILY

- Keep a medical record. (Chart in the office, separate record at home, free EMR)
- Do you really want to have a discussion about DNR with your dad about your mom? --- Be aware of the difficulties with emotional attachment.

BILLING ISSUES

- It's unethical (and usually a violation of your provider contract) to waive copayments or deductibles.
- As a physician you must be careful that any business practice you enter into with a patient avoids the possibility or appearance of conflict of interest on either side.
- Good friendships can turn ugly when money is involved.
- By virtue of the relationship the physician is expected to comport themselves to the best interests of the patient.

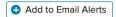
BILLING ISSUES

- Your documentation is meant to reflect the services performed.
- You are expected to perform <u>medically needed</u> and appropriate services.
- Some circumstances require comprehensiveness such as initial hospital evaluations and evaluations of new patients.
- Other circumstances may require only a lower level of care such as routine follow-up care, blood pressure checks, etc.
- Altering your notes to reflect a level of care at a desired billing level, rather than to characterize the necessary care provided is fraudulent.

FCA EXPANDING

Supreme Court's False Claims Act Opinion Raises Stakes for Physician Billing

Steph Weber June 13, 2023











In a ruling that legal experts say could heighten scrutiny of physicians and hospitals that bill government-funded insurance programs, the US Supreme Court voted unanimously last week to reopen two False Claims Act (FCA) cases, reversing a lower court's ruling and issuing an opinion that could expand the scope of the antifraud statute.



The ruling is viewed as a loss for the American Medical Association (AMA) and the American Hospital Association (AHA), which filed amicus briefs urging the Supreme Court not to expand the FCA's scope. It is viewed as a win for whistleblowers.

Doctors, hospitals, and pharmacies are often charged with FCA violations in improper billing cases, but they say the rules are

unclear and that as a result, they are being sanctioned when there was no intent to defraud. Whistleblowers say organizations try to justify fraud by using post facto "explanations" for the way they bill.

MID LEVEL SUPERVISION



Family Physician Pays \$285,000 To Settle False Claims Act Allegations Of Billing Services At Inflated Rate

Friday, January 24, 2020

Share >

For Immediate Release

U.S. Attorney's Office, Eastern District of Tennessee

Knoxville, Tenn. – Family physician Dr. Chang-Wen Chen and his practice Chang-Wen Chen, M.D., P.C. paid \$285,000 to resolve allegations that they violated the False Claims Act by improperly charging government health care programs the physician's rate for services that were provided by nurse practitioners. The allegations challenged billings submitted to Medicare, Medicaid ("TennCare") and TRICARE from 2013 through 2019.

Medicare and TennCare reimburse at the higher physician rate for services provided by nurse practitioners or other non-physician providers when the services are rendered "incident-to" a physician's services, but only if the physician provides direct supervision. TRICARE always pays the reduced rate for services rendered by non-physician providers regardless of whether a physician supervises. The government alleged that Dr. Chen's practice unlawfully billed government payors at the physician rate even who services were rendered by unsupervised nurse practitioners.

MID LEVELS SUPERVISION

- DOs
 - Be selective
 - Teach them what you want them to know
 - Be available for patient requests

- DON'Ts
 - 4-S Healthcare
 - Be afraid to question or intervene
 - Discount their relationship with the patient

ETHICAL QUANDARIES

- Selling in your office
- Staff care
- Cruise control
- Hammer and Nail Medicine
- Do Everything

- Impairment
- Throwing under the bus
- Cannabis
- Reporting dilemmas
- Check please

SELLING IN YOUR OFFICE



STAFF CARE



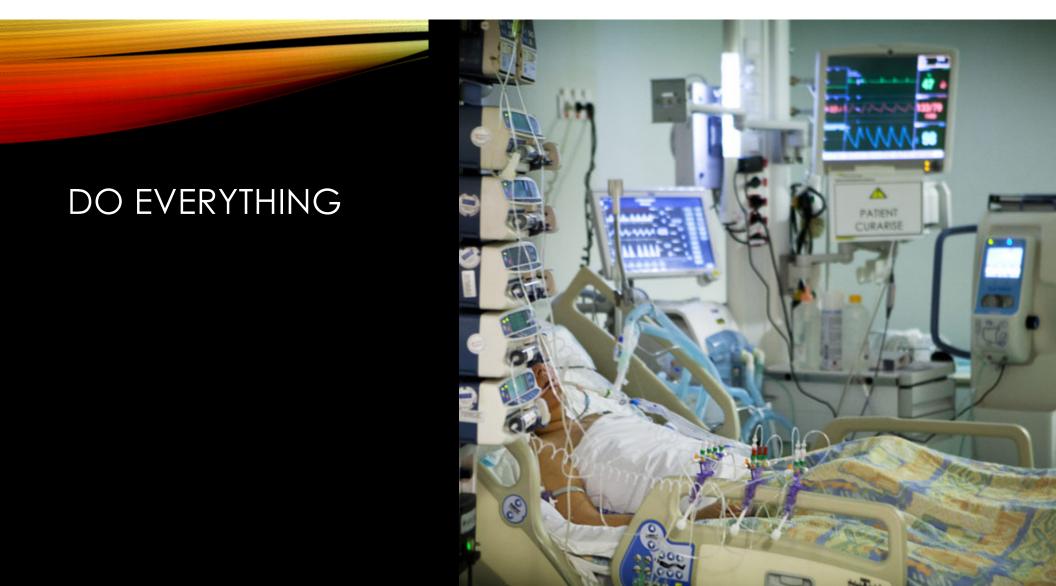
CRUISE CONTROL

- Even though a patient is the same every note should be different.
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HAMMER & NAIL MEDICINE

If all you have is a hammer, everything looks like a nail.

Bernard Baruch



IMPAIRMENT



CANNABIS



REPORTING DILEMMAS

• 456.072(i), Florida Statutes – Grounds for Discipline

Except as provided in s. <u>465.016</u>, failing to report to the department any person who the licensee knows is in violation of this chapter, the chapter regulating the alleged violator, or the rules of the department or the board. However, a person who the licensee knows is unable to practice with reasonable skill and safety to patients by reason of illness or use of alcohol, drugs, narcotics, chemicals, or any other type of material, or as a result of a mental or physical condition, may be reported to a consultant operating an impaired practitioner program as described in s. <u>456.076</u> rather than to the department.

AOA CODE OF ETHICS

 https://osteopathic.org/about/leadership/aoa-governancedocuments/code-of-ethics/

• Review the code of ethics – it will help to guide your behavior.

SUMMARY

- We represent each other.
- Physicians are in a position of public trust; this is a privilege that should be vigorously protected.
- Be the best example.

QUESTIONS? Thank you for your attention